



# Holy Cross College (Autonomous) Nagercoil – 629 004

Affiliated to Manonmaniam Sundaranar University, Tirunelveli  
Nationally Accredited with A+ Grade (CGPA 3.35) by NAAC IV Cycle  
An ISO 9001:2015 Certified Institution

SSR  
2019-2020  
to  
2023-2024

## 2.3.3 Preparation and adherence of Academic Calendar and Teaching plans by the institution

2023-2024

### CONSUMER CLUB – ACTION PLAN

2023 – 2024

Month	Activity	Action taken	Impact of the programme
June	Inauguration	All consumer club students participated	Office bearers were selected.
July	Talk on Consumer Awareness	Talk on consumer awareness to the consumer club students	Gained knowledge about filing case on consumer related offence
	Talk on Consumer Protection Acts	Talk on Consumer Protection was given	Gained knowledge about Consumer Protection Act
August	Talk on duties and responsibilities of citizens	Talk on duties and responsibilities of citizens	Students understood the importance of act as responsible citizens
September	Talk on Consumer Rights	Awareness Talk on Consumer Rights to consumer club students	To know the laws of consumer protection
	Debate on Consumer related problems		To realize the consumer related issues
November	Varies competition on Consumer protection – Celebrating national consumer day	Varies competition on Consumer protection – Celebrating national consumer day was conducted	Spread the concepts related to consumer right
January	Nuances of Online Purchasing	Talk on Nuances of Online Purchasing	To purchase online product comfortably
February	consumer grievances -Law Consumer Court visit	-	
March	World Consumer Rights Day (May 15)Celebration– Exhibition/ Sales	-	
April	Awareness Programme of Food Safety and Standards		

Coordinator  
Consumer Club  
Holy Cross College (Autonomous)  
Nagercoil- 629 004

2022-2023

HOLY CROSS COLLEGE (AUTONOMOUS), NAGERCOIL - 4

Consumer Club Action Taken Report 2022 - 2023

Month	Action Plan	Action Taken	Impact
August	Inauguration	Inauguration	Business Meeting
		Installation of Road Safety Convex Mirror at the gate	It reduced traffic jam near gate.
September	Talk on Consumer protection	Food Adulteration	Students gained awareness about food adulteration
		Talk on Consumer protection	Students realised Consumer Protection
October	Talk on Consumer protection legal procedures	Legal Awareness on Legal Procedures	Students understood consumer protection acts
		Consumer Protection	Students obtained the knowledge on various products in the markets
November	Celebration of National Consumer Day	-	-
December	Consumer Rights and Responsibilities	-	-
January	Talk on Consumer and Health	-	-
February	Talk on Functions of consumer grievances commission	-	-
March	Talk on Consumer Understanding	Consumer Expo	Students got awareness about consumer related issues
April	Consumer Court Visit	-	-

*[Handwritten Signature]*

Staff In-charge

**Coordinator  
Consumer Club  
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2021-2022

HOLY CROSS COLLEGE (AUTONOMOUS), NAGERCOIL

CONSUMER CLUB

2021 -2022

Month	Action Plan	Action Taken	Impact
August	Business Meeting	Business Meeting	Action plan was discussed and finalized for the current academic year
October	Poster Making Competition	Poster Making Competition	Students exhibited their talents on poster makings
	Sensitization Programme	Sensitization Programme on International Girl Child Day	Students have learnt about the importance and legal rights of a girl child
	National Level Quiz	National Level Quiz on Human Rights Commission	Students have imbibed the organization and functions of Human Rights Commission
	Drawing Competition	Drawing Competition	Students exhibited their drawing talents
November	Elocution & Verse Writing Competition	Elocution & Verse Writing Competition	Students speaking and writing skills were exhibited
	Introduction Day	Intro on Consumer, Human Rights & Legal Literacy Club of Holy Cross College (Autonomous), Nagercoil	Students got an idea about the functioning of Consumer, Human Rights & Legal Literacy Club of Holy Cross College (Autonomous), Nagercoil
December	Conference	Human Rights Conference 2021	Students have imbibed the activities of Human Rights

## NAAC V Cycle Self Study Report (SSR)

March	Talk on "Casting your Vote"	Talk on "Casting your Vote"	Students understood the importance of casting their valuable votes in elections.
	Special Speech	Special Speech on "Women's Rights"	Students have got a clear idea on the various rights for women prevailing in India
	Lecture	Lecture on the "Evolution of World Consumers Day"	Students came to know the history of the formation of consumers day
April	Group Discussion	Group Discussion on Problems Faced by Girl Students in Present Scenario	Students shared the problems faced by girl students
	Motivational talk	Motivational talk on "You Can Win"	Students were motivated to achieve their goals
	Exhibition	Exhibition on Consumer Rights and Human Rights	Students exhibited their creative talents
	Awareness programme	Awareness programme titled "Abolition of Plastic and World consumers Day	Students got the awareness on the hazardous of using plastics in their day to day life

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2020-2021

HOLY CROSS COLLEGE (AUTONOMOUS), NAGERCOIL

CONSUMER CLUB

2020 -2021

Month	Action Plan	Action Taken	Impact
August	Essay Competition	Essay Competition on Effects of Environmental Impact Assessment 2020	Students were made known about the Effects of Environmental Impact Assessment 2020
October	Webinar	Webinar on Rights to Information Act	Staff and Students got knowledge about women rights
December	Webinar	Webinar on Farmers Act Reformation	Staff and Students got knowledge about the reformation on Farmers Act
January	Pledge	Pledge related to Voters Day	Staff and Students got Knowledge about the need for casting vote and Election
	Pledge	Pledge related to Untouchability	Staff and Students understand the various rights of the depressed classes and gain knowledge about the practice of untouchability as a sin
February	Pledge	Pledge related to Bonded labour	Students gained knowledge about the evil practicing of bonded labour and its legal safety
	Introduction Day	Introduction Day	Students have inculcated friendly relationship with each other

## NAAC V Cycle Self Study Report (SSR)

March	Talk	Talk on Aims and Objectives of Consumer club, Human Rights Unit , Legal Literacy	Students can understand the aims and objectives of Consumer Club, Human Rights Unit, Legal Literacy Club of Holy Cross College (Autonomous), Nagercoil
	Awareness Talk	Awareness Talk on Role of Volunteers in Protecting Children	Students got a clear idea about the Childline -1098 and Child Protection
	Legal Literacy Class	Legal Literacy Class for International Women's Day	Students understood the Women's Law

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2019-2020

HOLY CROSS COLLEGE (AUTONOMOUS), NAGERCOIL

CONSUMER CLUB

2019 -2020

Month	Action Plan	Action Taken	Impact
July	Introduction Day	Introduction Day	Students have inculcated friendly relationship with each other.
	Talk	Talk on Consumer Club of Holy Cross College (Autonomous), Nagercoil	Students understood the motto, logo and the objectives of Consumer Club, Holy Cross College (Autonomous), Nagercoil
	Game	Game on Consumer Alertness	Made students to be an alert consumers
August	Talk	Talk on "Role of Consumers"	Students had understood the various role of consumers
	Awareness Talk	Awareness Talk on Adulteration in Food Items	Students understood the effects of adulterated food products
	Talk	Talk on "Consumer Court"	Students understood the importance and functioning of Consumer Court
September	Talk	Talk on the "Consumer Protection"	Students understood the various types of consumers
October	Game	Game on "Consumer Rights"	Students enjoyed the game with enthusiasm and interest which created awareness about the rights of consumers

## NAAC V Cycle Self Study Report (SSR)

November	Talk	Talk on "Consumer Rights Protection Council"	Students understood the functioning of Consumer Rights Protection Council Consumer Court
December	Talk	Talk on "Interesting Facts on Consumer Dispute Redressal Forum"	Students understood the facts on Consumer Dispute Redressal Forum
	Talk	Talk on "Consumer complaints and Grievances"	Students got to know the procedure to file complaints and consumer grievance settlement
January	Talk	Talk on "Recent trends in Consumer Awareness"	Students have got the awareness of consumers in modern trend
	Game	Game on "Online Shopping Awareness"	Students actively participated in the game and explored the awareness and knowledge to be adapted while shopping online
	Talk	Talk on "Consumer Rights"	Students got the awareness on the consumer rights
February	Talk	Talk on "Consumer taste and preferences"	Students understood the taste and preferences of the consumers in different states
	Talk	Talk on "Consumer relief on complaints"	Students were motivated to know about the relief on the complaints filed by the grieved consumers
	Debate	Debate on Consumer Awareness	Students spoke the pros and cons of consumer awareness

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