# FIRST YEAR – SEMESTER – I

# CORE COURSE – I: FINANCIAL ACCOUNTING

# COURSE CODE: AU231CC1

Course C	odo	L	Т	Р	S	Credits	Inst.		Marks	
Course C	oue		1	r	ð	Creatis	Hours	CIA	Externa	
		5				4	5	25	75	100
					Lea	rning Obje	ectives			
LO1	То	unde	erstand	the bas	ic acco	ounting conce	pts, standar	ds and acco	unting pro	cedure
LO2	То	gain	knowl	edge or	n accou	nting treatme	ent of variou	is accounts.		
Prerequ	isite	es: Sl	nould h	ave stu	udied A	Accountancy	in Std XII			
Unit						Contents				No. of Hours
Ι	Fin Ac Su Re	nancia coun bsidia ctific	al Aco ting C ary Bo ation c	countin oncepts ooks – f Error	g – ] s and C – Tria s – Pre	counting Meaning, D Conventions 1 Balance - paration of S iation Statem	- Journal, Classifica Suspense Ac	Ledger Acc tion of Ei	counts— rrors —	1 5
II	Fin Fin Ex	nal Ao nal A pend	ccounts Accoun iture a	ts of nd Rec	Sole 7 eipts –	Frading Con - Preparation with Adjustm	cern- Capi of Trading			1 5
III	De - S me Ar Me Bil En Bil	preci Straig ethod nuity ethod ethod <b>lls of</b> dorse ll und	ation - ht Line Meth – Rev – Mac <b>Excha</b> ement c ler reba	od – I valuatio hine Ho <b>nge</b> – I of Bill - te – Ins	ng – Ob od – D Deprec n Meth our Rat Definit – Colle solvenc	jectives – Ac iminishing E iation Fund nod – Deplet te Method . ion – Specim ction – Notin cy of Accepto	alance met Method – ion Methoc ens – Disco g – Renew	hod – Con Insurance d – Sum of punting of E al – Retirer	Version Policy Digits Bills –	1 5
IV	Inc ber Ca fin	comp tweer lcula al sta	lete Re Incon tion of tement	cords - nplete 1 Profit s by Co	Meanin Record - State onversi	Records ng and Featu s and Doubl ement of Aff on method. unt Current.	e Entry Sys	stem - Meth	nods of	1 5
V	Ro Me We Ins	yalty eanin orkin surai	and In g – M g – Le	surance inimum essor ai aims -	e of Cla Rent nd Les -Calcul	ims – Short Wor see – Sublea ation of Cla	ase – Acco	unting Trea	atment.	1 5
					ΤŌ	OTAL				7 5
THEORY	209	% &	PROB	LEM 8	80%					

	0 0 4
CO	Course Outcomes
CO1	Remember the concept of rectification of errors and Bank reconciliation statements
CO2	Apply the knowledge in preparing detailed accounts of sole trading concerns
CO3	Analyse the various methods of providing depreciation
CO4	Evaluate the methods of calculation of profit
CO5	Determine the royalty accounting treatment and claims from insurance companies in case of loss of stock.
	Textbooks
1.	Pillai, R.S.N. Bagavathi, & Uma. (2012). <i>Fundamentals of Advanced Accounting,</i> Volume(3 <sup>rd</sup> edition). New Delhi: S.Chand & Company.
2.	S. P. Jain and K. L. Narang Financial Accounting- I, Kalyani Publishers, New Delhi.
3.	S.N. Maheshwari, Financial Accounting, Vikas Publications, Noida.
4.	Radhaswamy and R.L. Gupta: Advanced Accounting, Sultan Chand, New Delhi.
5.	R.L. Gupta and V.K. Gupta, "Financial Accounting", Sultan Chand, New Delhi.
	Reference Books
1.	Arulraj Ponnudurai, S. (2018). <i>Accountancy</i> Volume – 1, (5 <sup>th</sup> edition). Tirunelveli: Sathya Publications.
2.	Tulsian, Advanced Accounting, Tata McGraw Hills, Noida.
3.	Charumathi and Vinayagam, Financial Accounting, S.Chand and Sons, New Delhi.
4.	Goyal and Tiwari, Financial Accounting, Taxmann Publications, New Delhi.
5.	Robert N Anthony, David Hawkins, Kenneth A. Merchant, Accounting: Text and Cases. McGraw-Hill Education, Noida.
NOTE: I	atest Edition of Textbooks May be Used
	Web Resources
1.	https://www.slideshare.net/mcsharma1/accounting-for-depreciation-1
2.	https://www.slideshare.net/ramusakha/basics-of-financial-accounting
3.	https://www.accountingtools.com/articles/what-is-a-single-entry-system.html
4.	https://www.slideshare.net/AkashSaha25/bills-ofexchange-80927275
5.	https://www.slideshare.net/RahulChauhan50/insurance-claim-29450504

	Methods of Evaluation	
Internal	Continuous Internal Assessment Test	
Evaluation	Quiz	25 Marks
	Assignments -	25 Marks
	Attendance and Class Participation	
	End Semester Examination	75 Marks

External	Tatal	100 Marila
Evaluation	Total	100 Marks

	Methods of Assessment
Recall (K1)	Simple definitions, MCQ, Recall steps, Concept definitions
Understand/ Comprehend (K2)	MCQ, True/False, Short essays, Concept explanations, Short summary or overview
Application (K3)	Suggest idea/concept with examples, Suggest formulae, Solve problems, Observe, Explain
Analyze (K4)	Problem-solving questions, Finish a procedure in many steps, Differentiate between various ideas, Map knowledge
Evaluate (K5)	Longer essay/ Evaluation essay, Critique or justify with pros and cons
Create (K6)	Check knowledge in specific or offbeat situations, Discussion, Debating or Presentations

## Knowledge levels for assessment of Outcomes based on Blooms Taxonomy

Sl. No.	Level	Parameter	Description
1	K1	Knowledge/Remembering	It is the ability to remember the previously
			learned
2	K2	Comprehension/Understanding	The learner explains ideas or concepts
3	K3	Application/Applying	The learner uses information in a new way

# MAPPING WITH PROGRAMME OUTCOMES AND PROGRAMME SPECIFIC OUTCOMES

	PO1	PO2	PO3	PO4	PO5	PO6	<b>PO7</b>	PO8	PSO1	PSO2	PSO3
CO1	3	2	3	3	2	3	2	2	3	2	2
CO2	3	2	3	3	3	2	2	2	3	2	2
CO3	3	2	3	3	3	2	2	2	3	2	2
CO4	3	2	3	3	2	2	2	2	3	2	2
CO5	3	2	3	3	3	2	2	2	3	2	2
TOTAL	15	10	15	15	13	11	10	10	15	10	10
AVERAGE	3	2	3	3	2.6	2.2	2	2	3	2	2

# FIRST YEAR – SEMESTER – I

CORE COURSE -- II: PRINCIPLES OF MANAGEMENT

# COURSE CODE: AU231CC2

Subjec	t ,	T	n	G	C III	Inst.		Marl	ks	
Code	L	Т	Р	S	Credits	Hours	CIA	Exte	rnal	Total
	5				4	5	25	7	5	100
			<u> </u>	L	earning Obj	ectives				
LO1					anagement c	-				
LO2					iques of plan			king		
-	isites: S	Should	have s	tudied	d Commerce	e in XII Std				
Unit					Contents				No. Hou	
П	Meani – Impo Science Taylor Peter H and Cl – Dut Planni Planni Functi Planni Manag	ng- De ortance $x_i$ , Henry F. Druc halleng ies & R ng ng – M ons – I ng Pro gement cteristic	e - Mar Art –E y Fayol ker, El es of N cespons leaning mporta cess - 5 by Ob	hs - Na hagem volutic l, ton Ma fanage sibilitio g - Def nnce an Fools a jective	ature and Sco ent Vs. Adm on of Manag ayo - Functio ement. Manag	ainistration gement Tho ns of Mana gers – Qual ature – Sco of Planning les of Plann cision Mak	<ul> <li>Manage</li> <li>Dughts – H</li> <li>gement - T</li> <li>ification</li> <li>pe and</li> <li>g – Types -</li> <li>ning –</li> <li>ting: Mean</li> </ul>	ment: F. W. Trends		15
III	Import Organ - De	ng - E tance ization partme	– Typ Chart - entaliza	es - 1 – Orga ation–	Nature and Formal and anization Stru Authority ralization – S	Informal acture: Mea and Re	Organizati ning and T sponsibilit	on – Sypes y –		15
IV	Staffin Introdu – Sour Selecti - Type Appra	g uction - rces of ion Pro es– Pr isal - N	- Conce Recrui cedure omotio Ieaning	ept of S tment – Tes n – N g and N	Staffing- Staff – Modern R t- Interview– Ianagement Methods – 36 ging Work fro	fing Process ecruitment Training: 1 Games – 0 Performa	s – Recruit Methods - Need Performa nce Apprai	ment - ance		15

V	DirectingMotivation –Meaning - Theories – Communication – Types - Barriers to Communications – Measures to Overcome the Barriers. Leadership – Nature - Types and Theories of Leadership – Styles of Leadership - Qualities of a Good Leader – Successful Women Leaders. Supervision. Co-ordination and Control Co-ordination – Meaning - Techniques of Co-ordination. Control - Characteristics - Importance – Stages in the Control Process - Requisites of Effective Control and Controlling Techniques – Management by Exception [MBE].	15
	Total Course Outcomes	75
CO1	Demonstrate the importance of principles of management.	
CO2	Paraphrase the importance of planning and decision making in an org	anization.
CO3	Comprehend the concept of various authorizes and responsibilities of organization.	
CO4	Enumerate the various methods of Performance appraisal	
CO5	Demonstrate the notion of directing, co-coordination and control in the management.	ie
	Textbooks	
1	Gupta .C.B, -Principles of Management-L.M. Prasad, S. Chand & So Ltd,New Delhi.	ns Co.
2	Dinkar Pagare, Principles of Management, Sultan Chand & Sons Publications, New Delhi.	
3	P.C. Tripathi& P.N Reddy, Principles of Management. Tata McGraw Hill,Noida.	,
4	L.M. Prasad, Principles of Management, S. Chand &Sons Co. Ltd, N	ew Delhi.
5	R.K. Sharma, Shashi K. Gupta, Rahul Sharma, Business Managemen Publications, New Delhi.	t, Kalyani
	<b>Reference Books</b>	
1	K Sundhar, Principles Of Management, Vijay Nichole Imprints Limit Chennai	æd,
2	Harold Koontz, Heinz Weirich, Essentials of Management, McGraw Sultan Chand and Sons, New Delhi.	Hill,
3	Grifffin, Management principles and applications, Cengage learning,	India.
4	H. Mintzberg - The Nature of Managerial Work, Harper & Row, New	VYork.
5	Eccles, R. G. & Nohria, N. Beyond the Hype: Rediscovering the Esse Management. Boston The Harvard Business School Press, India.	ence of
NOTE:	Latest Edition of Textbooks May be Used	
	Web Resources	
1	http://www.universityofcalicut.info/sy1/management	
2	https://www.managementstudyguide.com/manpower-planning.htm	
3	https://www.businessmanagementideas.com/notes/management- notes/coordination/coordination/21392	

4	https://www.slideshare.net/kesarinandan96/theories-of-leadership-13415459
5	https://www.slideshare.net/Aglaiaconnect/requirements-for-a-effective- control-system

## MAPPING WITH PROGRAMME OUTCOMES AND PROGRAMME SPECIFIC OUTCOMES

	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2	PSO3
CO1	3	2	2	3	3	2	2	2	3	2	3
CO2	3	2	3	3	2	2	2	2	3	2	2
CO3	3	2	2	3	2	2	2	1	3	2	2
CO4	3	2	2	3	2	2	2	2	3	2	2
CO5	3	2	3	3	2	2	2	1	3	2	2
TOTAL	15	10	12	15	11	10	10	8	15	10	11
AVERAGE	3	2	2.4	3	2.2	2	2	1.6	3	2	2.2

## SEMESTER – I

# GENERIC ELECTIVE COURSE I: BUSINESS COMMUNICATION

Subje	ct ,	L	Т	Р	S	Credits	Inst.		Marks	
Code			1	r	3	Creans	Hours	CIA	Externa	l Total
	4	4				3	4	25	75	100
						Learning Ob	jectives			
<b>LO1</b> To make the students aware about various types of business corresp									ss corresp	ondence.
LO2						prepare thems			types of in	terviews.
Prerequ	isites:	Sh	ould	have	studi	ed Commerc	e in XII Std	l		
Unit						Content	8			No. of Hours
Ι	Defin – Mo – E	nitic oder E-C	on – 2 n Co omm	Mean mmui unicat	ing – nicati tion -	Communication - Importance on Methods - Business Lett Business Lett	of Effective - Barriers to ters: Need -	o Commu Functions	nication	12
II	Enquiries – Complaints and Adjustments – Collection Letters –								12	
III	Sales Letters – Circular LettersBanking CorrespondenceBanking Correspondence – Types – Structure of Banking Correspondence – Elements of a Good Banking Correspondence– Insurance – Meaning and Types – Insurance Correspondence– Difference between Life and General Insurance – Meaning of Fire Insurance – Kinds – Correspondence Relating to Marine Insurance– Agency Correspondence – Introduction – Kinds –								12	
IV	Stages of Agent Correspondence – Terms of Agency CorrespondenceSecretarial CorrespondenceCompany Secretarial Correspondence – Introduction – Duties ofSecretary – Classification of Secretarial Correspondence – Specimenletters – Agenda and Minutes of Report writing –Introduction – Types of Reports – Preparation of Report Writing								12	
	Appli	icat	ion L	etters						
V	Appli Mean	icat 111g	ion L g – Oł	etters ojectiv	– Proves ar	eparation of R nd Techniques ech – Charact	of Various	Types of		12
						TOTAL	4			60

## COURSE CODE: AU231GE1

	Course Outcomes										
CO1	Acquire the basic concept of business communication.										
CO2	Exposed to effective business letter										
CO3	Paraphrase the concept of various correspondences.										
CO4	Prepare Secretarial Correspondence like agenda, minutes and various business reports.										
CO5	Acquire the skill of preparing an effective resume										
	Textbooks										
1	Rajendra Pal & J.S. Korlahalli, Essentials of Business Communication-Sultan Chand & Sons- New Delhi.										
2	Gupta and Jain, Business Communication, Sahityabahvan Publication, New Delhi.										
3	K.P. Singha, Business Communication, Taxmann, New Delhi.										
4	R. S. N. Pillai and Bhagavathi. S, Commercial Correspondence, Chand Publications, New Delhi.										
5	M. S. Ramesh and R. Pattenshetty, Effective Business English and Correspondence, S. Chand & Co, Publishers, New Delhi.										
	<b>Reference Books</b>										
1	V.K. Jain and Om Prakash, Business communication, S.Chand, New Delhi.										
2	Rithika Motwani, Business communication, Taxmann, New Delhi.										
3	Shirley Taylor, Communication for Business-Pearson Publications - New Delhi.										
4	Bovee, Thill, Schatzman, Business Communication Today - Pearson Education, Private Ltd- NewDelhi.										
5	Penrose, Rasbery, Myers, Advanced Business Communication, Bangalore.										
NOTE	: Latest Edition of Textbooks May be Used										
	Web Resources										
1	https://accountingseekho.com/										
2	https://www.testpreptraining.com/business-communications-practice-exam- questions										
3	https://bachelors.online.nmims.edu/degree-programs										
4	https://www.slideshare.net/kesarinandan96/theories-of-leadership-13415459										
5	https://www.slideshare.net/Aglaiaconnect/requirements-for-a-effective- control-system										

## MAPPING WITH PROGRAMMS OUTCOMES AND PROGRAMM

	PO1	PO2	PO3	PO4	PO5	PO6	<b>PO7</b>	PO8	PSO1	PSO2	PSO3
CO1	3	3	2	3	2	2	2	2	2	2	2
CO2	3	3	2	3	2	2	2	3	2	2	2
CO3	3	3	2	3	2	2	2	2	2	2	2
CO4	3	3	2	3	2	2	2	2	2	2	2
CO5	3	3	2	3	2	2	2	2	2	2	2
TOTAL	15	15	15	15	10	10	10	11	10	10	10
AVERAGE	3	3	3	3	2	2	2	2.2	2	2	2

## **SPECIFIC OUTCOMES**

## 3 – Strong, 2- Medium, 1- Low

## Skill Enhancement Course SEC-I Accounting for Everyone

## Course Code: AU231SE1

Hours /Week	Credits	Total Hours	Marks
2	2	30	100

# Learning Objectives

LO 1 To make the students understand the basic concepts and principles of accounting.

LO 2 To help them to prepare the final accounts without errors.

#### **Course Outcomes**

COs.	Upon completion of this course the students will be able to:
CO-1	understand the concepts, convention and principles of accounting
CO-2	identify and prepare various subsidiary books
CO-3	prepare error free trial balance
CO-4	pass journal entries and prepare ledger accounts

## Unit I: Introduction to Accounting

Meaning - Definition - Objectives - Limitations - Accounting Concepts and AccountingConventions - Accounting Principles.

**Unit II: Double Entry System** 

Important Terminologies - Double Entry System - Features - Advantages

Unit III: Procedure for Journal and Ledger

Journal and Ledger – Meaning – Procedure for Journal and Ledger - Passing Journal Entries - Preparing and Balancing Ledger Accounts- Difference between journal and Ledger.

**Unit IV: Subsidiary Books** 

Subsidiary Books - Purchase Book, Sales Book, Purchase Returns Book, Sales Returns Book, Cash Book

**Unit V: Trial Balance** 

Trial Balance - Meaning – Features and objectives – preparation of Trial Balance.

### **Text Book:**

Arulraj Ponnudurai, S. (2018). *Accountancy* Volume – 1, (5<sup>th</sup> edition). Tirunelveli:SathyaPublications.

### **Reference Books:**

- 1. Pillai, R.S.N. Bagavathi, & Uma. (2012). *Fundamentals of Advanced Accounting*, Volume(3<sup>rd</sup> edition). New Delhi: S.Chand & Company.
- 2. 2 Jain, S.P. & Narang, K.L. (2010).*Advanced Accountancy I*. (16<sup>th</sup> edition). NewDelhi:Kalyani Publishers.
- Reddy, T.S., & Murthy, A. (2016).*Advanced Accountancy* Volume 1. (2<sup>nd</sup>edition).Chennai: Margham Publications.
- 4. Sudhakar, V. Anbalagan, M. & Jeyalakshmi, K. (2009). *Fundamentals* of *FinancialAccounting*. (1<sup>st</sup> edition). New Delhi: S. Chand & Company.
- 5. Wilson,M. (2012).*Advanced Accountancy*. (2<sup>nd</sup> edition). Chennai: ScitechPublication

#### FOUNDATION COURSE: FUNDAMENTALS OF BUSINESS STUDIES

#### COURSE CODE: AU231FC1

## UNIT – I: EVOLUTION AND FUNDAMENTALS OF BUSINESS

Introduction to Business : History of commerce in India – Classification of human activities; economic and non-economic – Concept of Industry and Commerce – Hindrances involved in Commerce - Branches of Commerce.

UNIT – II: FORMS OF BUSINESS ORGANIZATIONS

Concept and Meaning of business organization – forms of business organization. Sole Proprietorship: Meaning and definitions – features.

Joint Hindu Family Business and Co-operative Societies : Meaning – features. Co-operative societies – Meaning – definition - feature. Partnership Firm : Meaning and definition – features. Joint Stock Company : Meaning and Definition of a Company as per companies Act – 2013 – features.

UNIT – III: FORMATION OF COMPANY AS PER COMPANIES ACT-2013

Formation of Company : Formation of a Company - Steps in formation of a company.

UNIT – IV: PROMOTION

Promotion – Functions of promoters – Types of promoters

UNIT – V: DOCUMENTS

Memorandum of Association – Articles of Association – Prospectus

# SEMESTER – II

# CORE COURSE III: FINANCIAL ACCOUNTING II

# COURSE CODE: AU232CC1

Subje	et L	Т	Р	S	Credits	Inst.		Ma	rks	
Code	2	1	I	ð		Hours	CIA		ternal	Total
	5				4	5	25		75	100
				L	earning Obj	ectives				
LO1	To pro	ovide kn	owledg	ge to th	ne students re	garding Pa	rtnership A	ccou	nts	
LO1 LO2	To kn	ow the r	equirer	nents	of internation	al accounti	ing standard	ds.		
Prereq					d Accountan		-			
Unit					Contents				No. o Hour	
Ι	Hire F Intere	Purchase st - Defa	System System Soult and	m – A 1 Repo	ent System accounting Tr ossession - Hi n - Calculatio	ire Purchas		<mark>n of</mark>		15
II	Branc systen Whole (Forei Alloca	h – De n -Stoc esale Pi gn Brar	penden k and rofit a aches e	t Brai Deb nd Re xclude	Accounts nches: Accounts tors system etail Profit ed) - Departn nter- Departn	<ul> <li>Distin</li> <li>Independent</li> <li>International Acc</li> </ul>	ction betw dent Brand ounts: Basi	veen ches is of		15
Ш	Partne Goody		.ccount Calculat	s: –Ao ion of	dmission of a f Hidden Go r.					15
IV	Disso Regar of Go Partne - Gar	ding Lo odwill er – One ner Vs	of Partr sses ar – Prep or moi Murr	nership nd Ass aratior re Part ay –	<ul> <li>Methods -</li> <li>ets – Realization</li> <li>of Balance</li> <li>ners insolven</li> <li>Accounting</li> <li>ital Method –</li> </ul>	tion accou Sheet - Ii t – All Par Treatmen	nt – Treatn nsolvency tners insolv t - Piecer	nent of a vent neal		15
v	Objec Accou India- Role India- Imple	tives an inting S Require of Deve mentatio	d Uses tandard ements eloping on Pla	s of Fi ls - De of Int IFRS n in	inancial repor inancial State evelopment of ernational Ac - IFRS Ado India- Ind and IFRS.	ements for f Accounting counting s ption or C	ng Standard Standards - Convergence	ls in e in		15

	TOTAL	75								
THEO	RY 20% & PROBLEMS 80%									
	Course Outcomes									
CO1	To evaluate the Hire purchase accounts and Instalment systems									
CO2	To prepare Branch accounts and Departmental Accounts									
CO3	To understand the accounting treatment for admission and retireme partnership	nt in								
CO4	To know Settlement of accounts at the time of dissolution of a firm									
CO5	To elaborate the role of IFRS									
	Textbooks									
1	1 Radhaswamy and R.L. Gupta: Advanced Accounting, Sultan Chand, New Delhi.									
2	M.C. Shukla T.S. Grewal & S.C. Gupta, Advance Accounts, S Cha Publishing, New Delhi.	nd								
3	R.L. Gupta and V.K. Gupta, "Financial Accounting", Sultan Chand	l, New Delhi.								
4	S P Jain and K. L. Narang: Financial Accounting- I, Kalyani Publis Delhi.	hers, New								
5	T.S. Reddy& A. Murthy, Financial Accounting, Margam Publisher	s, Chennai.								
	Reference Books									
1	Dr. S.N. Maheswari: Financial Accounting, Vikas Publications, No	ida.								
2	Dr. Venkataraman& others (7 lecturers): Financial Accounting, VB	H, Chennai.								
3	Dr.Arulanandan and Raman: Advanced Accountancy, Himalaya pu Mumbai.	blications,								
4	Tulsian, Advanced Accounting, Tata MC. Graw hills, India.									
5	Charumathi and Vinayagam, Financial Accounting, S.Chand and so Delhi.	ons, New								
NOTE	: Latest Edition of Textbooks May be Used									
	Web Resources									
1	https://www.slideshare.net/mcsharma1/accounting-for-depreciation	n-1								
2	https://www.slideshare.net/ramusakha/basics-of-financial-accounti	ng								
3	https://www.accountingtools.com/articles/what-is-a-single-entry-sy	ystem.html								
4	https://www.slideshare.net/vikashkumarbibhakar/financial-accoun standards	ting-								
5	https://www.slideshare.net/vikashkumarbibhakar/financial-account standards	ing-								

MAPPING WITH PROGRAMME OUTCOMES	
AND PROGRAMME SPECIFIC OUTCOMES	

	<b>PO1</b>	PO2	PO3	PO4	PO5	PO6	<b>PO7</b>	PO8	PSO1	PSO2	PSO3
CO1	3	2	3	3	2	3	2	2	3	2	2
CO2	3	2	3	3	3	2	2	2	3	2	2
CO3	3	2	2	3	3	2	2	2	3	2	2
CO4	3	2	3	3	2	2	2	2	3	2	2
CO5	3	3	3	3	3	3	3	3	3	3	3
TOTAL	16	11	14	15	14	12	11	11	15	11	11
AVERAGE	3.2	2.2	2.8	3	2.8	2.4	2.2	2.2	3	2.2	2.2

### SEMESTER – II

## CORE COURSE IV: BUSINESS LAW

# COURSE CODE: AU232CC2

Subject	L	Т	Р	S	Credita	Inst.		Ma	rks			
Code		I	P	3	Credits	Hours	CIA	Ex	ternal	Total		
	5				4	5	25		75	100		
				L	earning Obj	ectives						
					bjectives of N							
	-		-		rious aspects							
Prerequis	ites: S	should	have s	tudie	d Commerce	in XII Std	l					
Unit					Contents				No. of	f Hours		
Ι	Mean Defin	an introduction – Definition – Objectives of Law - Law: eaning and its Significance, Mercantile Law: Meaning, efinition, Nature, Objectives, Sources, Problems of ercantile Law ements of Contract dian Contract Act 1872: Definition of Contract, Essentials of										
II	Indiar Valid Accep Conse	lercantile Law lements of Contract adian Contract Act 1872: Definition of Contract, Essentia alid Contract, Classification of Contract, Offer cceptance – Consideration – Capacity of Contract – onsent - Legality of Object – Contingent Contracts – ontract erformance Contract leaning of Performance, Offer to Perform, Devolution of								15		
III	Acceptance – Consideration – Capacity of Contract – Free Consent - Legality of Object – Contingent Contracts – Void Contract Performance Contract Meaning of Performance, Offer to Perform, Devolution of Joint liabilities & Rights, Time and Place of Performance, Reciprocal Promises, Assignment of Contracts - Remedies for Breach of contract - Termination and Discharge of Contract - Quasi Contract							ocal	1	15		
IV	Contr Contr Surety Disch Conce Duties Mean	act of I act of y's Lia arge o ept – H s and ing – H	Indemn Indemn ability, of Sure Essentia Rights	ity and nity and Kinc ety – als and of B als of	d Guarantee nd Contract of ls of Guara Bailment an d Kind - Cla ailor and Ba Valid Pledge,	ntee, Righ d Pledge ssification ilee – Lav	nts of Sur – Bailmen of Bailme v of Pledg	ety, it – nts, e –	]	15		
V	Sale o Defin Contr Prope	f Good ition c act of rty –	s Act 1 of Con Sale Contra	930: tract - Con cts in	of Sale – F ditions and volving Sea s of buyer - R TOTAL	Warranties Routes -	s - Transfe Sale by N	r of Non-		15		
					IUIAL				1	75		

	Course Outcome								
CO1	Explain the Objectives and significance of Mercantile law								
CO2	Understand the clauses and exceptions of Indian Contract Act.								
CO3	Explain concepts on performance, breach and discharge of contract.								
CO4	Outline the contract of indemnity and guarantee								
CO5	Explain the various provisions of Sale of Goods Act 1930								
Textbooks									
1	N.D. Kapoor, Business Laws- Sultan Chand and Sons, New Delhi.								
2	R.S.N. Pillai – Business Law, S.Chand, New Delhi.								
3	M C Kuchhal & Vivek Kuchhal, Business law, S Chand Publishing, New Delhi								
4	M.V. Dhandapani, Business Laws, Sultan Chand and Sons, New Delhi.								
5									
Reference Books									
1	Preethi Agarwal, Business Law, CA foundation study material, Chennai.								
2	Business Law by Saravanavel, Sumathi, Anu, Himalaya Publications, Mumbai.								
3	Kavya and Vidhyasagar, Business Law, Nithya Publication, New Delhi.								
4	D.Geet, Business Law Nirali Prakashan Publication, Pune.								
5	M.R. Sreenivasan, Business Laws, Margham Publications, Chennai.								
NOTE: ]	Latest Edition of Textbooks May be Used								
	Web Resources								
1	www.cramerz.comwww.digitalbusinesslawgroup.com								
2	http://swcu.libguides.com/buslaw								
3	http://libguides.slu.edu/businesslaw								
4	https://www.slideshare.net/radhikashandilya/contract-of-sale								
5	https://www.slideshare.net/Sweetp999/bailment-pledge								

# MAPPING WITH PROGRAMME OUTCOMES AND PROGRAMME SPECIFIC OUTCOMES

	PO1	PO2	PO3	PO4	PO5	PO6	<b>PO7</b>	PO8	PSO1	PSO2	PSO3
CO1	3	2	2	3	2	2	2	2	2	2	2
CO2	3	2	3	3	2	2	2	2	2	2	2
CO3	3	2	2	3	2	2	2	2	2	2	2
CO4	3	2	3	3	2	2	2	2	2	2	2
CO5	3	2	3	3	2	2	2	2	2	2	2
TOTAL	15	10	13	15	10	10	10	10	10	10	10
AVERAGE	3	2	2.6	3	2	2	2	2	2	2	2

#### **SEMESTER II**

#### **ELECTIVE COURSE II: BUSINESS ENVIRONMENT**

Course Code	I.	т	Р	S	Credits	Inst. Hours	Total	Total Marks		
		-	-		creates		Hours	CIA	External	Total
AU232EC3	4	-	-	-	3	4	60	25	75	100

# Pre-requisite

Students have the basics knowledge of Commerce and Business Learning Objectives

- 1. To understand the nexus between environment and business (knowledge)
- 2. To know the Political Environment in which the businesses operate. (skill)

#### **Course Outcomes**

1.	remember the nexus between environment and business.	K1
2.	apply the knowledge of Political Environment in which the businesses operate.	К3
3.	analyze the various aspects of Social Environment.	K1&k2
4.	evaluate the parameters in Economic Environment.	K3
5.	create a conducive environment for business to operate globally.	K2 &k3

#### K1 - Remember; K2 - Understand; K3 - Apply

Units	Contents	No. of
		Hours
Ι	An Introduction The Concept of Business Environment - Its Nature and Significance – Brief Overview of Political – Cultural – Legal – Economic and Social Environments and their Impact on Business and Strategic Decisions.	12
II	Political Environment Political Environment – Government and Business Relationship inIndia – Provisions of Indian Constitution Pertaining to Business.	12
III	Social and Cultural Environment Social and Cultural Environment – Impact of Foreign Culture – Castes and Communities – Linguistic and Religious Groups – Types of Social Organization – Social Responsibilities of Business.	12
IV	Economic Environment Economic Environment – Economic Systems and their Impact of Business – Macro Economic Parameters like GDP - Growth Rate Population – Urbanization - Fiscal Deficit – Plan Investment – Per Capita	12
V	Income and their Impact on Business Decisions. Technological Environment Technological Environment – Meaning- Features OF Technology- Sources of Technology Dynamics-Transfer of Technology- Impactof Technology on Globalization- Status of Technology in India- Determinants of Technology Environment.	15

#### Textbooks

1. Gupta, C. B , Business Environment, Sulthan Chand & Sons, New Delhi

2. Francis Cherunilam, *Business Environment*, Himalaya Publishing House, Mumbai

3. Sinha V.C, Business Environment, SBPD Publishing House, UP.

4. Aswathappa. K, *Essentials of Business Environment*, Himalaya Publishing House, Mumbai

5. Rosy Joshi, Sangam Kapoor & Priya Mahajan, *Business Environment*, Kalyani Publications, New Delhi

### **Reference Books**

- 1. Veenakeshavpailwar, Business Environment, PHI Learning Pvt Ltd, New Delhi
- 2. Shaikhsaleem, Business Environment, Pearson, New Delhi
- 3. Sankaran S, Business Environment, Margham Publications, Chennai
- 4. Namitha Gopal, Business Environment, Vijay Nicole Imprints Ltd., Chennai
- **5.** Ian Worthington, Chris Britton, Ed Thompson, *The Business Environment* F T Prentice Hall, New Jersey

#### Web Resources

- 1. www.mbaofficial.com
- 2. https://www.feedough.com/business-environment-
- 3. www.businesscasestudies.co.uk
- 4. https://ncert.nic.in/textbook/pdf/lebs103.pdf
- 5. https://ug.its.edu.in/sites/default/files/Business%20Environment.pdf

	<b>PO1</b>	PO2	PO3	PO4	PO5	PO6	<b>PO7</b>	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	3	2	3	3	3	2	2	2	3	3	2	2
CO2	3	2	2	3	3	2	3	2	3	3	3	3
CO3	3	2	3	3	3	2	3	2	3	3	3	2
CO4	3	2	3	3	3	2	2	2	3	3	3	3
CO5	3	2	3	3	3	2	3	3	3	3	2	2
TOTAL	15	10	14	15	15	10	13	11	15	15	2	3
AVERAGE	3	2	2.8	3	3	2	2.6	2.2	3	3	2	3

## MAPPING WITH PROGRAMME OUTCOMES AND PROGRAMME SPECIFIC OUTCOMES

# SEMESTER – II

## GENERIC ELECTIVE COURSE II: OFFICE MANAGEMENT

#### COURSE CODE: AU232GE1

Subje		L	Т	Р	S	Credits	Inst.		Marks	
Cod	e						Hours	CIA	External	Total
		4				3	4	25	75	100
Learning Objectives										
LO1	To familiar with modern office management.									
LO2	To	o trair	n the s	tuden	ts in r	naintaining ar	nd running th	ne office e	effectively.	
Prereq	uisite	e: Sho	ould l	nave s	studie	d Commerce	in XII Std			
Unit						Content	ts			No. of Hours
Ι	Modern Office and Its Function: Introduction — Meaning of Office— Office Work—Office Activities — The Purpose of an Office— Office Functions — Importance of Office—The Changing Office—The Paperless Office — Office Management - Elements— Functions — 								12	
п	Office Space and Environment Management: Introduction— Principles — Location of Office — Office Building — Office Layout — Preparing the Layout — Re-layout — Open and Private Offices — New Trends in Office Layout. Office Lighting— Types of Lighting Systems— Designing a Lighting System - Benefits of Good Lighting in Office — Ventilation—Interior Decoration - Furniture — Freedom from Noise and Dust — Safety from Physical Hazards—Sanitary Requirements— Cleanliness—Security—Secrecy.12									
III	Cleanmess — Security—Secrecy.Office Systems and Procedures: The Systems Concept — Definitions—Systems Analysis —Flow of Work—Analysis of Flow of Work — Role of Office Manager in Systems and Procedures — Systems Illustrated - Office Machines and Equipments. Office forms – Design, Management and Control12									
IV	Rec Filin	ords - 1g —	— Im Esser	ntials	nce of and C	f Records — I Characteristics gement of Fi	of a Good I	Filing Sys	stem —	12

Decentralised Filing — Indexing — Types of Indexing —Selection of Suitable Indexing System—The Filing Routine — The Filing Manual — Records Retention — Evaluating the Records Management Programme—Modern Tendencies in Records Making         Secretarial Practice         Role of Secretary: Definition; Appointment, Duties and Responsibilities of a Personal Secretary - Qualifications for Appointment as Personal Secretary. Modern Technology and Office Communication, Email, Voice Mail, Internet, Multimedia, Scanner, Video-Conferencing, Web- Casting. Agenda and Minutes of Meeting. Drafting, Fax-Messages, Email. Maintenance of Appointment Diary.         TOTAL         CO1         Familiarised with modern work atmosphere         CO2         Adapt with the modern work atmosphere         CO3         Trained in maintaining the office independently and effectively         CO4         Ability to organize data records in office         CO5         Motivated to act as a company secretary         Textbooks         1       R S N Pillai & Bagavathi , Office Management, SChand Publications, N Delhi         2       P.K. Ghosh, Office Management, Himalaya Publishing House, Mumbai         4       Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.         5       Leffingwell and Robbinson: Text book of Office Management, Tata McC Hill, Noida.         2       Terry, George R, Office Management and Control, Irwin, United States. <t< th=""><th>12 60</th></t<>	12 60					
Manual         — Records         Retention         — Evaluating         the Records           Management Programme—Modern Tendencies in Records Making         Secretarial Practice         Role of Secretary: Definition; Appointment, Duties and Responsibilities of a Personal Secretary - Qualifications for Appointment as Personal Secretary. Modern Technology and Office Communication, Email, Voice Mail, Internet, Multimedia, Scanner, Video-Conferencing, Web-Casting. Agenda and Minutes of Meeting. Drafting, Fax-Messages, Email. Maintenance of Appointment Diary.           Course Outcomes         CO1         Familiarised with modern office management           CO2         Adapt with the modern work atmosphere         CO3           Trained in maintaining the office independently and effectively         CO4           Ability to organize data records in office         CO5           Motivated to act as a company secretary         Textbooks           1         R S N Pillai & Bagavathi , Office Management, S Chand Publications, N Delhi           2         P.K. Ghosh, Office Management, Sultan Chand & Sons, New Delhi.           3         R.K. Chopra, Office Management, Himalaya Publishing House, Mumbai           4         Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.           5         Leffingwell and Robbinson: Text book of Office Management, Tata McC Hill, Noida.           2         Terry, George R, Office Management and Control, Irwin, United States.           3						
Management Programme—Modern Tendencies in Records Making           Secretarial Practice           Role of Secretary: Definition; Appointment, Duties and Responsibilities of a Personal Secretary - Qualifications for Appointment as Personal Secretary. Modern Technology and Office Communication, Email, Voice Mail, Internet, Multimedia, Scanner, Video-Conferencing, Web- Casting. Agenda and Minutes of Meeting. Drafting, Fax-Messages, Email. Maintenance of Appointment Diary.           CO1         Familiarised with modern office management           CO2         Adapt with the modern work atmosphere           CO3         Trained in maintaining the office independently and effectively           C04         Ability to organize data records in office           C05         Motivated to act as a company secretary           Textbooks           1         P.K. Ghosh, Office Management, Sultan Chand & Sons, New Delhi.           2         P.K. Ghosh, Office Management, Himalaya Publishing House, Mumbai           4         Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.           5         Leffingwell and Robbinson: Text book of Office Management, Tata McC Hill, Noida.           2         Terry, George R, Office Management and Control, Irwin, United States.           3         Mahal, New Delhi.           4         Durgal, Balraj, Office Management and Control, Irwin, United States.           3         Duggal, Balraj, Office Management & Secretarial Practice, Sahi						
Secretarial Practice           Role of Secretary: Definition; Appointment, Duties and Responsibilities of a Personal Secretary - Qualifications for Appointment as Personal Secretary. Modern Technology and Office Communication, Email, Voice Mail, Internet, Multimedia, Scanner, Video-Conferencing, Web- Casting. Agenda and Minutes of Meeting. Drafting, Fax-Messages, Email. Maintenance of Appointment Diary. TOTAL           Course Outcomes           CO1           Familiarised with modern office management           CO2           Adapt with the modern work atmosphere           CO3           Trained in maintaining the office independently and effectively           CO4           Ability to organize data records in office           CO5           Motivated to act as a company secretary           Textbooks           1         R S N Pillai & Bagavathi , Office Management, S Chand Publications, N Delhi           2         P.K. Ghosh, Office Management, Himalaya Publishing House, Mumbai           4         Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.           5         Leffingwell and Robbinson: Text book of Office Management, Tata McC Hill, Noida.           Reference Books           1         Chabra, T.N., Modern Business Organisation, Dhanpat Ra i& Sons Nev Delhi.						
NRole of Secretary: Definition; Appointment, Duties and Responsibilities of a Personal Secretary - Qualifications for Appointment as Personal Secretary. Modern Technology and Office Communication, Email, Voice Mail, Internet, Multimedia, Scanner, Video-Conferencing, Web- Casting. Agenda and Minutes of Meeting. Drafting, Fax-Messages, Email. Maintenance of Appointment Diary.TOTALCourse OutcomesCO1Familiarised with modern office managementCO2Adapt with the modern work atmosphereCO3Trained in maintaining the office independently and effectivelyCO4Ability to organize data records in officeCO5Motivated to act as a company secretaryTextbooks1R S N Pillai & Bagavathi , Office Management, S Chand Publications, N Delhi2P.K. Ghosh, Office Management, Sultan Chand & Sons, New Delhi.3R.K. Chopra, Office Management, Himalaya Publishing House, Mumbaid4Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.5Chabrata, T.N., Modern Business Organisation, Dhanpat Ra i& Sons New Delhi.2Terry, George R, Office Management and Control, Irwin, United States.3Duggal, Balraj, Office Management and Commercial Correspondence, K Mahal, New Delhi.4Dr. I.M. Sahai, Office Management & Secretarial Practice, Sahitya Bhaw Publications, New Delhi.						
of a Personal Secretary - Qualifications for Appointment as Personal Secretary. Modern Technology and Office Communication, Email, Voice Mail, Internet, Multimedia, Scanner, Video-Conferencing, Web-Casting. Agenda and Minutes of Meeting. Drafting, Fax-Messages, Email. Maintenance of Appointment Diary.         TOTAL         Course Outcomes         CO1         Familiarised with modern office management         CO2         Adapt with the modern work atmosphere         CO3         Trained in maintaining the office independently and effectively         CO4         Ability to organize data records in office         CO5         Motivated to act as a company secretary         Textbooks         1       R S N Pillai & Bagavathi , Office Management, S Chand Publications, N Delhi         2       P.K. Ghosh, Office Management, Sultan Chand & Sons, New Delhi.         3       R.K. Chopra, Office Management, Himalaya Publishing House, Mumbai         4       Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.         5       Leffingwell and Robbinson: Text book of Office Management, Tata McC Hill, Noida.         2       Terry, George R, Office Management and Control, Irwin, United States.         3       Duggal, Balraj, Office Management and Commercial Co						
V       Secretary. Modern Technology and Office Communication, Email, Voice Mail, Internet, Multimedia, Scanner, Video-Conferencing, Web- Casting. Agenda and Minutes of Meeting. Drafting, Fax-Messages, Email. Maintenance of Appointment Diary.         TOTAL         Course Outcomes         Course Outcomes         CO1         Familiarised with modern office management         CO2         Adapt with the modern work atmosphere         CO3         Trained in maintaining the office independently and effectively         CO4         Ability to organize data records in office         CO5         Motivated to act as a company secretary         Textbooks         1       R S N Pillai & Bagavathi , Office Management, S Chand Publications, N Delhi         2       P.K. Ghosh, Office Management, Sultan Chand & Sons, New Delhi.         3       R.K. Chopra, Office Management, Himalaya Publishing House, Mumbai         4       Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.         5       Hill, Noida.         Reference Books         1       Chhabra, T.N., Modern Business Organisation, Dhanpat Ra i& Sons New Delhi.         2       Terry, George R, Office Management and Co						
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Drafting, Fax-Messages, Email. Maintenance of Appointment Diary.         TOTAL         Course Outcomes         Course Outcomes         Course Outcomes         Course Outcomes         CO1         Familiarised with modern office management         CO2         Adapt with the modern work atmosphere         CO3         Trained in maintaining the office independently and effectively         CO4         Ability to organize data records in office         CO5         Motivated to act as a company secretary         Textbooks         1       R S N Pillai & Bagavathi , Office Management, S Chand Publications, N Delhi         2       P.K. Ghosh, Office Management, Sultan Chand & Sons, New Delhi.         3       R.K. Chopra, Office Management, Himalaya Publishing House, Mumbai         4       Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.         5       Leffingwell and Robbinson: Text book of Office Management, Tata McC Hill, Noida.         Reference Books         1       Chhabra, T.N., Modern Business Organisation, Dhanpat Ra i& Sons New Delhi.         2       Terry, George R, Office Management and Control, Irwin, United States.	60					
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CO2       Adapt with the modern work atmosphere         CO3       Trained in maintaining the office independently and effectively         CO4       Ability to organize data records in office         CO5       Motivated to act as a company secretary         Textbooks         1       R S N Pillai & Bagavathi , Office Management, S Chand Publications, N Delhi         2       P.K. Ghosh, Office Management, Sultan Chand & Sons, New Delhi.         3       R.K. Chopra, Office Management, Himalaya Publishing House, Mumbai         4       Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.         5       Leffingwell and Robbinson: Text book of Office Management, Tata McC Hill, Noida.         Reference Books         1       Chhabra, T.N., Modern Business Organisation, Dhanpat Ra i& Sons New Delhi.         2         Terry, George R, Office Management and Control, Irwin, United States.         3         Duggal, Balraj, Office Management and Commercial Correspondence, K Mahal, New Delhi.         4         4       Dr. I.M. Sahai, Office Management & Secretarial Practice, Sahitya Bhaw Publications, New Delhi.						
CO3       Trained in maintaining the office independently and effectively         CO4       Ability to organize data records in office         CO5       Motivated to act as a company secretary         Textbooks         1       R S N Pillai & Bagavathi , Office Management, S Chand Publications, N Delhi         2       P.K. Ghosh, Office Management, Sultan Chand & Sons, New Delhi.         3       R.K. Chopra, Office Management, Himalaya Publishing House, Mumbai         4       Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.         5       Leffingwell and Robbinson: Text book of Office Management, Tata McC Hill, Noida.         Reference Books         1       Chhabra, T.N., Modern Business Organisation, Dhanpat Ra i& Sons New Delhi.         2         Terry, George R, Office Management and Control, Irwin, United States.         3         1         0         1         1         Chabra, T.N., Modern Business Organisation, Dhanpat Ra i& Sons New Delhi.         2         2         0         Magal, Balraj, Office Management and Control, Irwin, United States.         3       Duggal, Balraj, Office Manageme						
CO4       Ability to organize data records in office         CO5       Motivated to act as a company secretary         Textbooks         1       R S N Pillai & Bagavathi , Office Management, S Chand Publications, N Delhi         2       P.K. Ghosh, Office Management, Sultan Chand & Sons, New Delhi.         3       R.K. Chopra, Office Management, Himalaya Publishing House, Mumbai         4       Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.         5       Leffingwell and Robbinson: Text book of Office Management, Tata McC Hill, Noida.         Reference Books         1       Chhabra, T.N., Modern Business Organisation, Dhanpat Ra i& Sons New Delhi.         2       Terry, George R, Office Management and Control, Irwin, United States.         3       Duggal, Balraj, Office Management and Commercial Correspondence, K Mahal, New Delhi.         4       Dr. I.M. Sahai, Office Management & Secretarial Practice, Sahitya Bhaw Publications, New Delhi.						
CO5       Motivated to act as a company secretary         Textbooks         1       R S N Pillai & Bagavathi , Office Management, S Chand Publications, N Delhi         2       P.K. Ghosh, Office Management, Sultan Chand & Sons, New Delhi.         3       R.K. Chopra, Office Management, Himalaya Publishing House, Mumbai         4       Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.         5       Leffingwell and Robbinson: Text book of Office Management, Tata McC Hill, Noida.         Reference Books         1       Chhabra, T.N., Modern Business Organisation, Dhanpat Ra i& Sons New Delhi.         2       Terry, George R, Office Management and Control, Irwin, United States.         3       Duggal, Balraj, Office Management and Commercial Correspondence, K Mahal, New Delhi.         4       Dr. I.M. Sahai, Office Management & Secretarial Practice, Sahitya Bhaw Publications, New Delhi.						
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1       Delhi         2       P.K. Ghosh, Office Management, Sultan Chand & Sons, New Delhi.         3       R.K. Chopra, Office Management, Himalaya Publishing House, Mumbai         4       Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.         5       Leffingwell and Robbinson: Text book of Office Management, Tata McC Hill, Noida.         5       Chhabra, T.N., Modern Business Organisation, Dhanpat Ra i& Sons New Delhi.         1       Chhabra, T.N., Modern Business Organisation, Dhanpat Ra i& Sons New Delhi.         2       Terry, George R, Office Management and Control, Irwin, United States.         3       Duggal, Balraj, Office Management and Commercial Correspondence, K Mahal, New Delhi.         4       Dr. I.M. Sahai, Office Management & Secretarial Practice, Sahitya Bhaw Publications, New Delhi.						
Delm         2       P.K. Ghosh, Office Management, Sultan Chand & Sons, New Delhi.         3       R.K. Chopra, Office Management, Himalaya Publishing House, Mumbai         4       Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.         5       Leffingwell and Robbinson: Text book of Office Management, Tata McC         5       Hill, Noida.         Reference Books         1       Chhabra, T.N., Modern Business Organisation, Dhanpat Ra i& Sons New Delhi.         2       Terry, George R, Office Management and Control, Irwin, United States.         3       Duggal, Balraj, Office Management and Commercial Correspondence, K Mahal, New Delhi.         4       Dr. I.M. Sahai, Office Management & Secretarial Practice, Sahitya Bhaw Publications, New Delhi.	lew					
<ul> <li>R.K. Chopra, Office Management, Himalaya Publishing House, Mumbai</li> <li>Bhatia, R.C. Principles of Office Management, Lotus Press, New Delhi.</li> <li>Leffingwell and Robbinson: Text book of Office Management, Tata McC Hill, Noida.</li> <li>Reference Books</li> <li>Chhabra, T.N., Modern Business Organisation, Dhanpat Ra i&amp; Sons New Delhi.</li> <li>Terry, George R, Office Management and Control, Irwin, United States.</li> <li>Duggal, Balraj, Office Management and Commercial Correspondence, K Mahal, New Delhi.</li> <li>Dr. I.M. Sahai, Office Management &amp; Secretarial Practice, Sahitya Bhaw Publications, New Delhi.</li> </ul>						
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<ul> <li>Buggal, Balraj, Office Management and Commercial Correspondence, K Mahal, New Delhi.</li> <li>Dr. I.M. Sahai, Office Management &amp; Secretarial Practice, Sahitya Bhaw Publications, New Delhi.</li> </ul>	N					
<ul> <li>Mahal, New Delhi.</li> <li>Dr. I.M. Sahai, Office Management &amp; Secretarial Practice, Sahitya Bhaw Publications, New Delhi.</li> </ul>						
<sup>4</sup> Publications, New Delhi.	Citab					
T Ramaswamy Principles Of Office Management Himalaya Publishers	van					
5 Mumbai.	ı					
NOTE: Latest Edition of Textbooks May be Used						
Web Resources						
1 https://accountlearning.com/basic-functions-modern-office/						
2 https://records.princeton.edu/records-management-manual/records- management-concepts-definitions						
3 https://www.yourarticlelibrary.com/secretarial-practice/secretarial-pr						
4 <u>https://www.slideshare.net/WisteriaAccountants/the-role-of-a-company-secreta</u>						
5 <u>https://www.slideshare.net/Sonaliparashar/office-accommodation-and-work-</u> <u>environment</u>						

	PO1	PO2	PO3	PO4	PO5	PO6	<b>PO7</b>	PO8	PSO1	PSO2	PSO3
CO1	3	2	3	2	2	2	2	2	3	2	2
CO2	3	2	3	2	2	2	2	2	3	2	2
CO3	3	2	3	2	2	2	2	2	3	2	2
CO4	3	2	3	2	2	2	2	2	3	2	2
CO5	3	2	3	2	2	2	2	2	3	2	2
TOTAL	15	10	15	10	10	10	10	10	15	10	10
AVERAGE	3	2	3	2	2	2	2	2	3	2	2

# MAPPING WITH PROGRAMME OUTCOMES AND PROGRAMME SPECIFIC OUTCOMES

## **Skill Enhancement Course SEC-II: Consumer Protection**

## Course Code: AU232SE1

No. of Hours per Week	Credit	Total No. of Hours	Marks
2	2		100

### Learning Objectives

LO 1 To help the students to understand their rights and responsibilities as consumer

LO 2 To understand the laws and regulations that help to protect consumers.

#### **Course Outcomes**

Cos.	Upon completion of this course the students will able to:
CO-1	Remember the concept related to consumer Education and Protection
CO-2	Enumerate the Various issues related to consumer awareness
CO-3	Acquire the Skill to face common ethical issues while shopping the good and
	Services
CO-4	Understand the importance of Consumer's rights
CO-5	Recognise that there are laws and regulations that protect the consumer

### **Unit I: Introduction to Consumer**

Consumer: Definition - Customer Vs Consumer-different types of consumers- consumer needs- Factors affecting consumer needs.

#### **Unit – II - Consumer Awareness**

Introduction – Meaning -Need -Benefits.

#### **Unit – III – Consumer Exploitation**

Introduction – Definition of - Causes - Major problems - Measures to Save Consumers from exploitation.

#### **Unit – IV Consumer Rights**

Introduction – Meaning - Definition – Rights - Responsibilities – Duties.

#### **Unit – V – Consumer Protection**

Consumer Protection Act 2019 - Meaning- Definition-Concept- Need- Importance - Consumer protection laws in India.

#### **Text Book**

- 1. Dr. R .Sivanesan ,Consumer Awareness, Margham Publications.
- 2. Dr. Sheetal Kapoor, Consumer Protection, Galgotta Publishing Company.

#### **Reference Books**

- 1. M. Nazer, Consumer Rights and Awareness, Discovery Publishing Pvt.Ltd.
- 2. S.S.Chahar, Consumer Protection Movement in India, Kanishka publishing House.
- 3. G,B, Reddy and Baglekar Akash Kumar ,Consumer Protection Act, 1<sup>st</sup> Edition,Eastern Book Company.
- 4. Durairaj Maheswaran, Thomas Puliyel, understanding Indian Consumer ,Oxford University Press.
- 5. Mohammed Kamalun Nabi, Consumer rights and Protection in India,New Century Publication.

### Skill Enhancement Course SEC-III Digital and Social Media Marketing

### **Course Code:** AU232SE2

No. of Hours per Week	Credit	Total No. of Hours	Marks
2	2		100

#### **Learning Objectives**

LO 1 To familarise the students with digital and social media marketing.

LO 2 To help the students to understand the digital marketing concepts in business.

#### **Course Outcomes**

Cos.	Upon completion of this course the students will able to :
CO-1	define the prospects of various social media and online platforms in digital marketing
CO-2	choose different social media marketing tools to establish the business.
CO-3	measure business goals through advanced analysis and automation tools
CO-4	Evaluate and develop the measurable and technologically enhanced digital business
	environment to achieve goals.
CO-5	discover modern marketing method for online market customizations and optimization

#### **Unit I : Introduction to Digital Marketing**

Introduction - Scope – Features and Functions of E- marketing – Advantages.

## **Unit – II Digital advertising and Promotion**

Search Engine – Search Engine Marketing – SEO – Display Advertisements.

#### **Unit – III Online Advertisements**

Types – Facebook Ads- LinkedIn ads- Video Ads- Text Ads- Image Ads- Local Ads – Content Network Ads – campaign set up- Blogging

#### Unit – IV Business Drivers in social media

Online Branding- Web Business Models – E- Commerce – Engagement marketing through content Management

### Unit - V Social media and Facebook Marketing

SEO for Social media- Social media profile creation and optimisation – Facebook Marketing.

### **Text Book**

Anil G.S. (2019). Digital and Social Media Marketing. (1<sup>st</sup> edition). Himalaya Publishing House.

#### **Reference Books**

- 1. Puneet Singh Bhatia, Fundamentals of Digital Marketing, Pearson Education, 2017
- 2. Seema Gupta, Digital Marketing, McGraw Hill, 2017
- 3. Ian Dodson, The Art of Digital Marketing: The Definitive Guide to Creating Strategic, Targeted, and Measurable Online Campaigns, Wiley, 2016.
- 4. Ira Kaufman, Digital Marketing: Integrating Strategy and Tactics with Values, A Guidebook for Executives, Managers, and Students, Routledge; 2014.

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Topics with a direct bearing on Employability
Topics with a direct bearing on Entrepreneruship